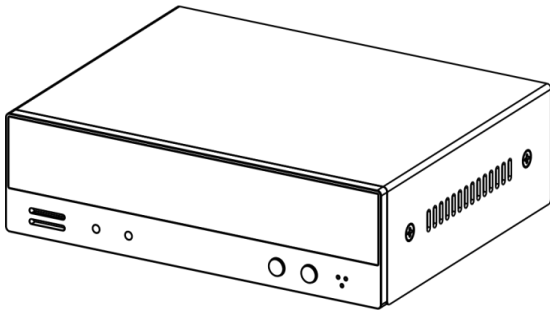


INSTALLATION GUIDE

Network Audio Interface GEN-3001A03



www.sponcomm.com

Preamble

This document details the product's interface, configuration, appearance, size, and installation. Please read it carefully before use and keep it for future reference.

• About This Document

- This guide provides essential safety and usage instructions for network audio products, intended for users, installers, and maintenance personnel.
- The Company reserves the right to update this document without notice. Changes will be reflected in future versions. While efforts are made to ensure accuracy, technical details, functions, and descriptions are subject to final interpretation by the Company.
- Please read all sections before use. This document applies to multiple product models; refer to the actual product for specific features and appearance.

Safety Instructions for Use

• Transportation Requirements

- **Packaging:** Always use the original packaging or equivalent protective materials to prevent damage during transit. Ensure the product is securely fixed inside the packaging.
- **Handling:** Avoid dropping, shaking, or subjecting the product to excessive force.
- **Environment:** Do not expose the product to extreme temperatures, moisture, or direct sunlight during transportation.

• Storage Requirements

- **Temperature and Humidity:** Store the product in a dry environment with a temperature range of -20°C to 60°C (-4°F to 140°F) and humidity below 85% RH.

- **Placement:** Avoid stacking heavy objects on top of the product. Store it in a clean, dust-free area away from corrosive substances. Power Off: Ensure the device is fully powered off before long-term storage.

• Installation Requirements

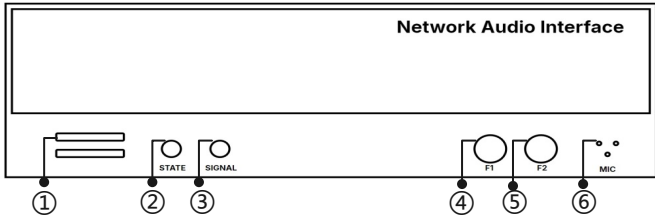
- **Location:** Install the product in a well-ventilated area, away from heat sources, moisture, and flammable materials.
- **Mounting:** Follow the installation guide to securely mount the device on a wall or surface. Use only the provided mounting accessories.
- **Power Supply:** Use a DC 24V power adapter with the correct specifications or a compatible PoE (Power over Ethernet) injector/switch compliant with IEEE 802.3af/at standards.

• Operation Requirements Environment

- **Safety:** Do not touch the device with wet hands. Avoid handling cables during thunderstorms to prevent electric shock. Power Management: Ensure proper grounding and avoid overloading power circuits.

Device Terminal and Wiring Instructions

【Front Panel】



① **Built-in Speaker:** For audio output in two-way communication.

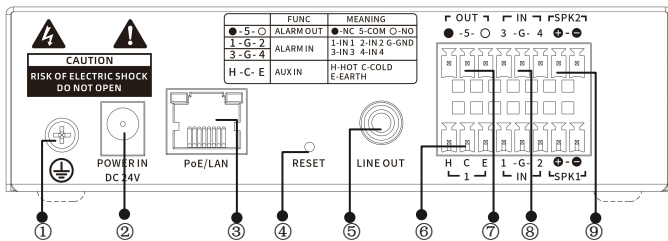
② **State Indicator Light:** Constant on when power on ,flashing when receive task.

③ **Signal Indicator Light:** Default is off, constant on when Bluetooth connection , flashing when receive Bluetooth audio.

④/⑤ **F1/F2 Button:** Can be defined as one-touch multicast, one-touch call.

⑥ **Built-in Mic:** For audio acquisition in two-way communication.

【Rear Panel】



Device Network Configuration

You can initialize the device and modify the IP address through the IP scanning configuration tool and WEB interface, and this article takes the IP scanning configuration tool as an example. Please contact the technical support to get the installation package, and please refer to the instruction manual of the WEB interface for the operation of the WEB interface.

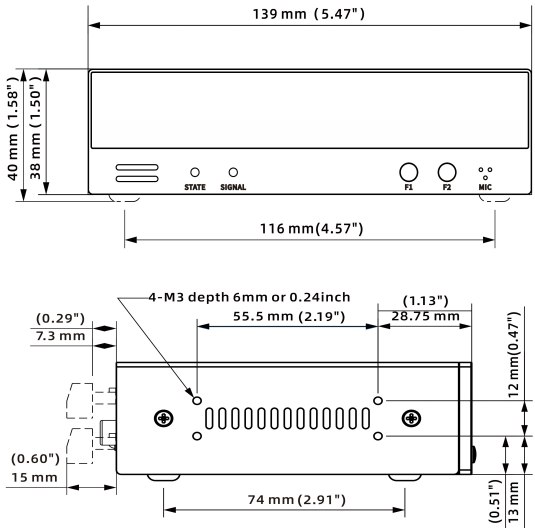
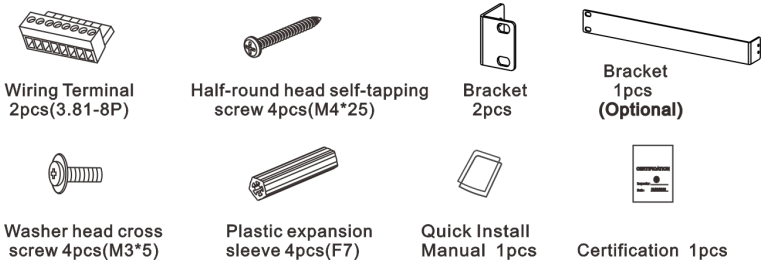
- The default IP address of the device is 192.168.1.101, you need to make sure that the IP address of your PC is on the same network as the device when you use the WEB page to configure.
- Open the scanning tool and click Quick Scan.

Scan Configuration Tool

Manage	Quick Scan Terminal Configuration Tool							Quick Scan	Designated Scan
Config	Serial	ID	Device Type	Firmware	Version	Terminal MAC	Terminal IP	Server IP	
Upgrade	1	1	GEN-2001	Std_24_EN	V1.0.0	F41535010203	192.168.1.11	192.168.1.13	
Setting	2	2	GEN-3001	Std_24_EN	V1.0.0	F41535010203	192.168.1.11	192.168.1.13	
	3	3	GEN-3102	Std_24_EN	V1.0.0	F41535010203	192.168.1.11	192.168.1.13	
	4	4	GEN-6392	Std_24_EN	V1.0.0	F41535010203	192.168.1.11	192.168.1.13	
	5	5	GEN-6011	Std_24_EN	V1.0.0	F41535010203	192.168.1.11	192.168.1.13	

- Click[⚙️Config] from the sidebar and then check the end devices to be configured.
- Open the scanning tool and click Quick Scan.
- Configure according to on-site requirements: ID, terminal IP, server IP, gateway IP, subnet mask. Click [OK], the configuration will be automatically delivered, and the device will automatically restart after completing the configuration.

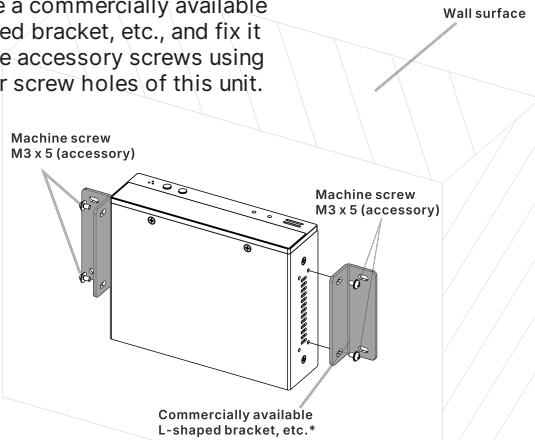
Product Packing List& Dimensions



Installation Scenario

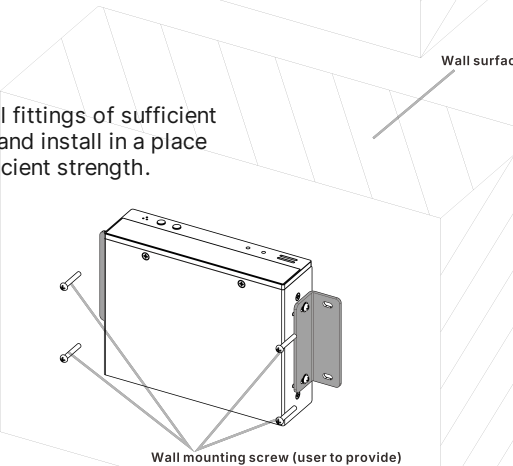
[Mounting on the wall]

Prepare a commercially available L-shaped bracket, etc., and fix it with the accessory screws using the four screw holes of this unit.

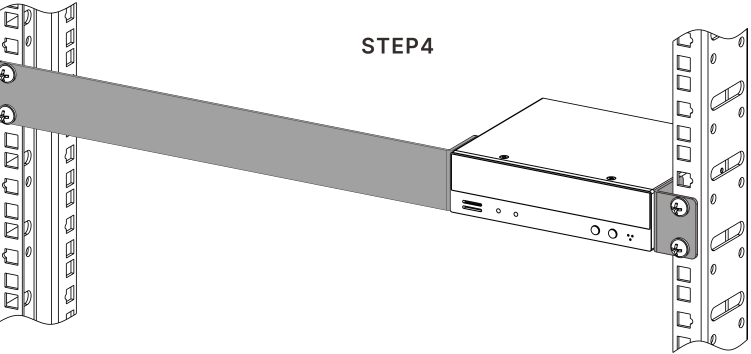
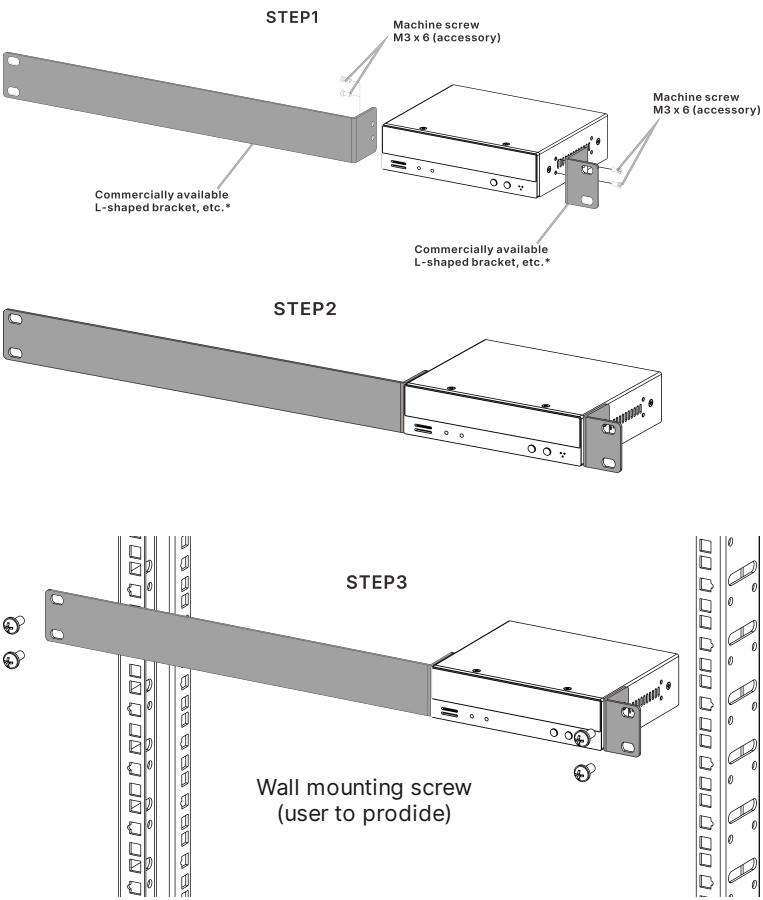


Note

Use metal fittings of sufficient strength and install in a place with sufficient strength.

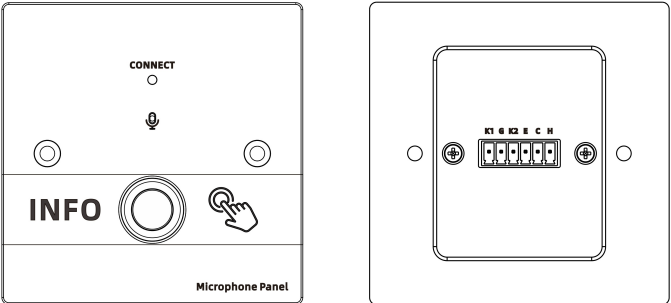


[Mounting on the rack]



Optional Accessories

○ GEN-4101



K1	keypad1
G	GND
K2	keypad2
E	EARTH
C	COLD
H	HOT

FAQ

○ Forget IP

- Use ip scanning configuration tool to configure parameters
- Long press the reset button of the device for 5s and then release it, the device will restart automatically after successful reset (IP after reset: 192.168.1.101)

○ Forgot WEB Password

- Long press the reset button of the device for 5s and then release it, the device will restart automatically after successful reset (Password after reset: admin)

○ Unable to Log in to the Server

- Check whether the IP of the device and the IP of the server can communicate and whether the network cable is good.
- Check the correctness of the user name or password.
- Check whether the device account has server-related privileges.

○ Unable to Connect to Bluetooth or Bluetooth Playback Sound Jams

- check whether to open the device Bluetooth function (need to go to the device WEB page to open, the default off)
- Check whether the name of the cell phone connection Bluetooth is correct (you can go to the device WEB page settings)
- equipment and cell phones or other Bluetooth signal is not good, you can try to try to connect in close proximity.

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We provide you with more convenient services. Please contact us through the following ways to obtain more information.

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Since 2004, SPON has been a leading IP Audio solution provider in China, initially focusing on education and now serving diverse industries like finance, transportation, and public spaces. Our product portfolio includes IP Public Address Systems, IP Intercom Systems, Digital Conference Systems, and Surveillance Microphone Systems, all adhering to international standards such as 3C, CE, SRRC, ISO 9001, and ISO 14001. At SPON Communications, our mission is to be a globally trusted leader in IP audio solutions, delivering innovative and reliable products that meet customer needs and advance intelligent audio communication.



WEB Login Example

- Open the browser, enter the IP address of the device in the address bar, and press Enter.
- Input user name and password, Default username and password are both admin
- Click the Login button to complete the login

[←](#) [↻](#)

Default User Name:

admin

➡

User name

Default Password:

admin

➡

Password

English

Login